



## Accessibility Statement for the City of Monte Sereno

The City of Monte Sereno is committed to ensuring digital accessibility for people with disabilities. We continue to make changes to improve the user experience for everyone and apply the relevant accessibility standards.

The [Web Content Accessibility Guidelines](#) (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

Wherever possible, The City of Monte Sereno will aim to adhere to level AA of the WCAG 2.0 guidelines, which states that sites should be:

- Perceivable - Information and user interface components must be presentable to users in ways they can perceive.
- Operable - User interface components and navigation must be operable.
- Understandable - Information and the operation of user interface must be understandable.
- Robust - Content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive technologies.

As part of our efforts to achieve WCAG 2.0 AA compliance, we use [Monsido](#) as an ongoing monitoring service.

We welcome your feedback on the accessibility of the City of Monte Sereno website. If you have experienced any accessibility barriers while using any part of [www.cityofmontesereno.org](http://www.cityofmontesereno.org), please let us know:

Phone: 408-354-7635

E-mail: [cityhall@cityofmontesereno.org](mailto:cityhall@cityofmontesereno.org)

Get in touch with us at: [www.montesereno.org](http://www.montesereno.org)