Town Services

The Town of Los Gatos offers many services and information for our community.

Please visit www.LosGatosCA.gov for more information about:

- Events
- Building and Community Development
- Town Council
- Boards and Commissions
- Library Resources
- Parks and Public Works

Town of Los Gatos
110 E. Main Street
Los Gatos, CA 95030
408-354-6832

Emergency Services

Community Emergency Response Team (CERT) - Members prepare, organize and work together as a team to provide essential services to their community during and after a disaster. CERTs strengthen neighborhood resiliency and play a vital role in our Town’s disaster response efforts.

Disaster Aid Response Team (DART) - The Los Gatos-Monte Sereno Police Department frequently calls upon DART to assist in a wide variety of emergency situations. The team has been summoned to search for missing children, senior citizens, and has participated in evidence searches in several major crimes locally. In addition to serving the local community, DART has been activated on a mutual aid basis to assist with searches in neighboring counties.

Los Gatos–Monte Sereno Police Department

Service and Outreach Information

Our Ultimate Goal is to Know Everyone in Our Community

Los Gatos–Monte Sereno Police Department
(408) 354–8600
www.LosGatosCA.gov/Police
Services and Outreach

Operation C.A.R.E. - The Los Gatos-Monte Sereno Police Department cares about the seniors of our community, and we think they deserve our best service. That's why we have Operation CARE - Caring About Resident Elders, a free daily check-in telephone service to make sure our program participants are alright.

Vacation Checks – Staff from the Los Gatos Monte Sereno Police Department will check on your home while you are away.

To sign up for Operation C.A.R.E. OR Vacation Checks please visit: www.losgatosca.gov/police or call our Community Outreach Coordinator at (408) 354-6853.

Neighborhood Watch - protects your neighborhood while you are either home or away; Neighborhood Watch will help protect your home and help reduce the likelihood you or a loved one could be victimized or your home burglarized. Check with your neighbors to see if your neighborhood has a Neighborhood Watch program in place. If not, you may call our Community Outreach Coordinator at (408) 354-6853 to help start one in your neighborhood.

Alert SCC - AlertSCC is a regional mass notification system that will be used to send emergency information and instructions to anyone who lives or works in Santa Clara County. In addition, by registering at www.AlertSCC.com you may provide additional contact information to receive messages on other devices.

Nextdoor - When neighbors start talking, good things happen! Make your neighborhood a safer place, share recommendations, and organize neighborhood events on this neighborhood-based social media platform by verifying your address. The Los Gatos-Monte Sereno Police Department uses Nextdoor.com as a tool to communicate with the Community. Nextdoor.com

Nixle - Is a subscription-based mass notification system dedicated to helping you stay connected to the information that matters most to you. Users join for free by texting “LGMSPD” to 888-777 or by going to www.nixle.com. Public Safety Information is immediately available over your cell phone by text message, by email, and over the web. Your account can be customized so you receive the information that matters most to you. Nixle.com

Los Gatos On Watch - Alarm systems and video surveillance camera systems are effective prevention measures. Surveillance systems not only deter crime but provide invaluable investigative leads in the event a crime does occur. We encourage homeowner’s to register their systems so we can contact you in the event there is an incident in your neighborhood. To participate please contact: www.LosGatosOnWatch.org

The Los Gatos-Monte Sereno Police Department’s Community Services Department— is committed to providing our community with an array of ongoing programs and information intended to serve the entire community.

We utilize technology and departmental resources to deliver information and increase the public’s awareness of the programs and services we offer. We strive to provide a high level of service to a diverse community and promote the Los Gatos Police Department’s organizational values.

Other Community Services offered by the Los Gatos-Monte Sereno Police Department:

- Volunteers in Policing
- Citizen’s Academy
- Youth Explorers
- Youth Commission
- Victim Services Unit
- Police Department Tours
- Police Officer Presentations
- Coffee with a Cop

Los Gatos-Monte Sereno Police Department